

## Counterfeit Parts Prevention

Lake Shore Cryotronics, Inc. recognizes that counterfeiting is a serious global problem. To ensure that we supply only Lake Shore original and proven reliable parts for Lake Shore systems and products, we are proactive in ensuring that all parts entering and leaving our warehouse are approved, original items.

We purchase components directly from:

- OEM's or approved CEM's
- Franchised distributors
- Manufacturers or their agents

When it is necessary to source components through other channels, we use only approved vendors who are evaluated using a variety of criteria; we then lot inspect and test as well as trace component parts in, through and out of our warehouse to ensure accountability.

Lake Shore strongly encourages customers to only purchase replacement parts for Lake Shore products from Authorized Representatives and Distributors listed on our website:

<http://www.lakeshore.com>

Compliance to this business practice is detailed within our ISO 9001: 2008 procedures.



Scott Ayer,  
Director of Quality and Compliance  
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